



July 2017

Clerk of the Court's new filing counter experiencing early success

Clerk of the Superior Court employees continuously strive to “go the extra mile” for customers, but at the beginning of 2017 the Office also began “going the extra file” for them as well – as in offering an extra file counter. The new file counter is located in the Superior Court’s newly-created Law Library Resource Center (LLRC), which had its grand opening this year to provide service to those in need of legal information and assistance with court matters. It offers a wide array of court forms and instructions.

The Clerk’s Office worked with the Superior Court to include a file counter window at the LLRC so patrons can file protective orders and other court filings. In its first six months, customers seem to like the Office’s “extra file” effort as there has been an increase in receipted transactions (those with an associated filing fee) and straight-file transactions (those with no filing fee) each month. The total transactions in January were 406, which almost doubled to 802 in March, and then jumped to 1,020 in June.

“Our new file counter is a one-stop shop for customers with Family Court filings,” Clerk of the Court Michael Jeanes said. “I am pleased that our court customers are utilizing the file counter and the new LLRC.”

The LLRC is located in the former Change of Venue on the Central Court Plaza. The entrance to the library is through the East Court Building, 101 E. Jefferson.